Your Patients' Group Annual Meeting



Central Surgery's Patient Group

invites you to our
Annual Meeting
on
Thursday 9th May 2024 at
7.00pm in the
Sawbridgeworth Memorial Hall

This will be your chance to join your Patient Group and Surgery Staff to find out about what has happened during the past year and what is to come.

- Welcome and Patient Group <u>Chair's Report</u>.
- <u>Alternative Roles</u> within the Practice; <u>Care Navigation</u>; how to make <u>Appointments</u>.
- Hear about the <u>New Services</u> at the Surgery and ways in which you can access them, either by phone, in person or, by the quicker and more efficient methods of, using <u>SystemOnline</u> and/or the <u>NHS App</u>.
- It is hoped that during the interval break for tea/coffee, there will be an opportunity for patients to get help with registering for **SystemOnline** at the Practice.
- Pharmacy First Doug Hinstridge, Bell Pharmacy.
- Survey Results
- Q&A one of the Practice GPs.