

**CENTRAL SURGERY PATIENT GROUP**  
**Virtual meeting to be held via Zoom**  
**6<sup>th</sup> January 2021 at 6.00pm**

**AGENDA**

1. Apologies for absence
2. Minutes of 2<sup>nd</sup> December for accuracy
3. Response from Liz to the questions sent - LS
4. Partners Meeting – LS
5. Website update - LS
6. Progress on flu and Covid vaccinations - LS
7. eConsult usage -LS
8. Action Plan/Annual Patient Survey -LS
9. External Meetings – all members
10. PPG access to Zoom - JY
11. Patient Group News and Media – VS
12. Partners Report – JY
13. Actions Not Met
14. Any Other Business
15. **Date of the next meeting**

**Please let Jenny have any items for AOB before the meeting**

**Questions posed for Liz prior to the meeting**

- Would the use of Mailchimp be a way for the surgery to send multiple emails?
- Can the PPG have a copy of the criteria and categories of abuse provided centrally from the CCG?
- Is it possible for someone from the surgery to contact patients who have been abusive to a staff member?
- How many Flu and Covid vaccinations have been completed to date?
- How is the surgery publicising the new NHS 111 service?